



Strategic Partner

# MENTAL WELLBEING IN KUWAIT, A SERVICE HERO SURVEY SUMMARY REPORT





Strategic Partner

## Dedication

This survey was conducted to provide a glimmer of hope to those suffering in darkness and solitude - even when surrounded by family and friends.

You are not alone. We see you and feel for you. You are heroes

## Thank You

It is humbling for us to see the overwhelming response we received from the community on this project.

In particular, private individuals who shared their most intimate thoughts. The thanks is also extended to our partners, without you, we could not have collected such a rigorous sample in such a short time.

Thank you all for your trust in Service Hero.

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## Methodology

The main instrument of for the Mental Health Survey, is the Warwick-Edinburgh Mental Wellbeing Scale (WEMWBS) with moderate adaptations to make the subject matter more applicable to local culture whilst also measuring unique local stressors.

The survey was bilingual and was conducted online.

## Sample size and demographics

The sample of 4372 responses represent 6 demographic groups.

Its composition is equally split by gender,

69% are Kuwaiti,

39% private sector,

20% government staff,

51% university graduates and

24% aged 18-29,

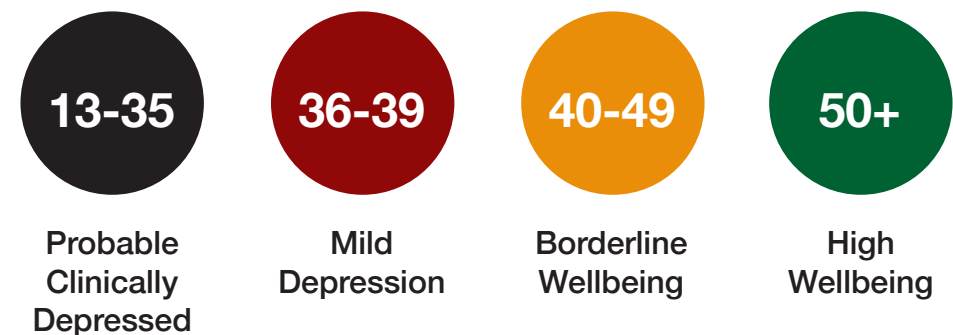
32% aged 30-39, and

23% 40-49.

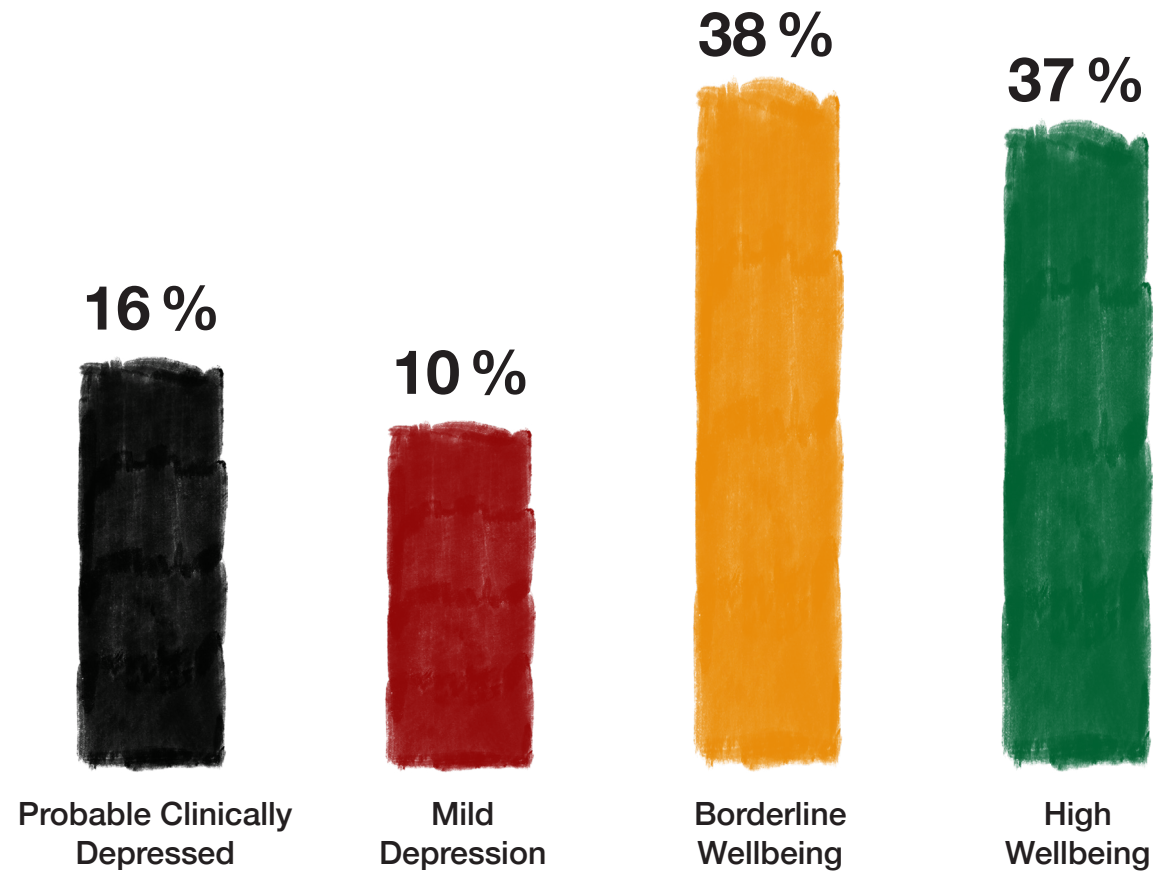
## How the scores are interpreted

The WEMWBS is scored by summing the responses to each of all questions on a 1 to 5 Likert scale (1= None of the time to 5 + All of the time). All questions are equally weighted. Scores can range from a minimum of 13 to a maximum of 65 points.

Below is the interpretation legend used to categorize the WEMWBS section of the survey:



## Population Distribution by Wellbeing Group



## Probable Clinical Depression at 16%

Among the population identified as having Probable Clinical Depression with a score below 35 points, the highest concentration is among:

|                          |   |
|--------------------------|---|
| <b>Age</b>               | Under 16 at 31%,<br>18-29 at 26%.         |
| <b>Gender</b>            | Females at 19%.                           |
| <b>Education</b>         | High School at 20%,<br>Elementary at 19%. |
| <b>Nationality</b>       | Non-Arab at 18%.                          |
| <b>Area of residence</b> | Hawalli at 17%                            |
| <b>Employer</b>          | Student at 27%,<br>Not employed at 23%.   |

## Mild Depression at 10%

Among the population identified with Mild Depression (score between 36-39 points) the highest concentration is among:

|                          |   |
|--------------------------|---|
| <b>Age</b>               | Under 16 at 16%.                          |
| <b>Gender</b>            | Females at 11%.                           |
| <b>Education</b>         | High School at 12%,<br>Elementary at 12%. |
| <b>Nationality</b>       | Non-Arab at 12%.                          |
| <b>Area of residence</b> | No significant difference.                |
| <b>Employer</b>          | Student at 15%.                           |

## Borderline Positive Wellbeing is 38%

Among the population identified as above the line for Mild Depression is a group we identify as Borderline Positive Wellbeing (a score between 40-49 points) the highest concentration is among:

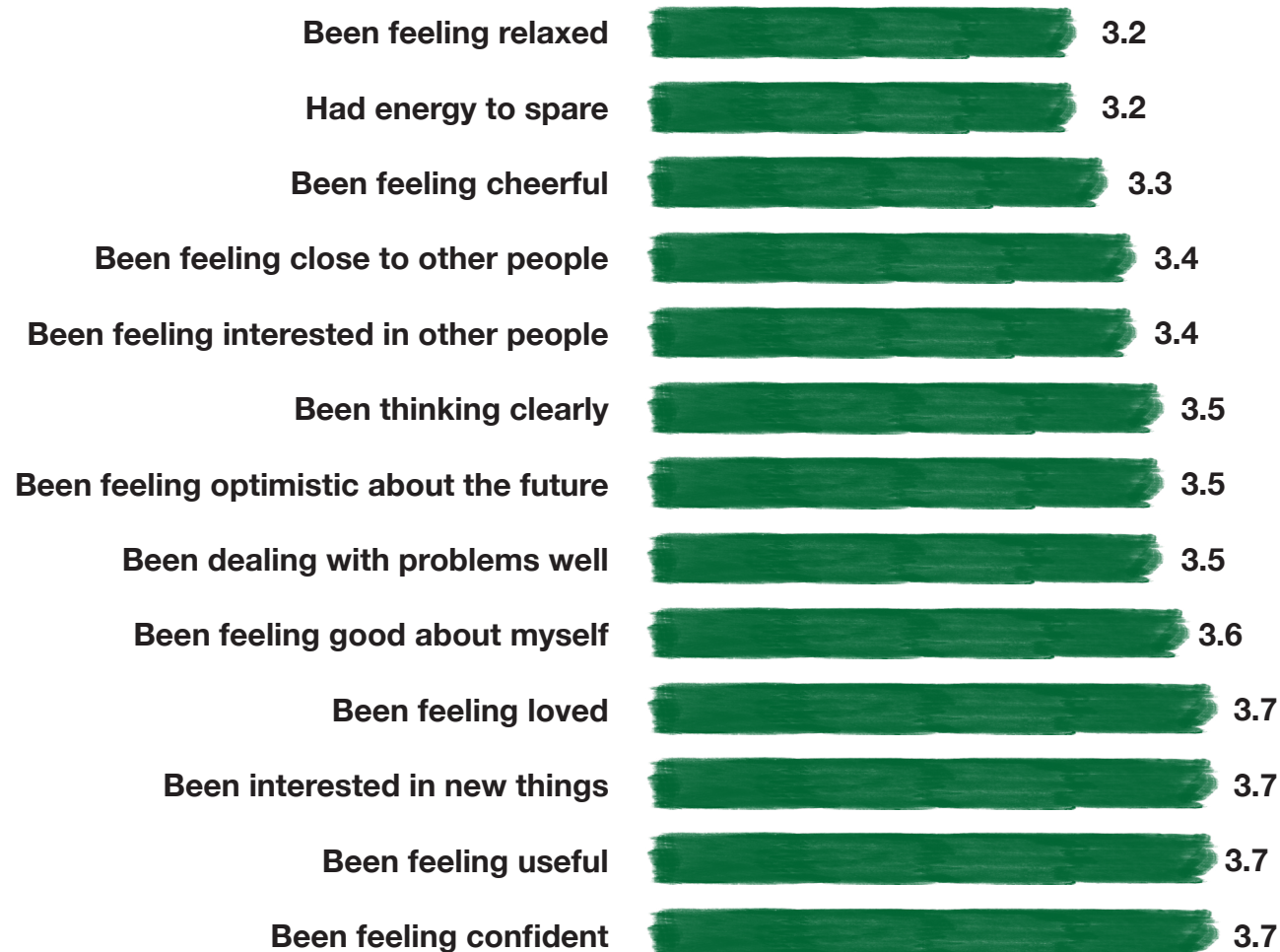
|                          |   |
|--------------------------|---|
| <b>Age</b>               | 40-49 & 18-29 had lowest score in this one. |
| <b>Gender</b>            | No difference between males and females.    |
| <b>Education</b>         | 50% of elementary holders.                  |
| <b>Nationality</b>       | 40% of Non-Arabs                            |
| <b>Area of residence</b> | No significant difference.                  |
| <b>Employer</b>          | 43% among Unemployed                        |

## Positive Wellbeing population is 37%

Among the population identified with Positive Wellbeing (a score between 50-65 points) the highest concentration is among:

|                          |  |
|--------------------------|--|
| <b>Age</b>               | Over 60% of people aged 50 and above.              |
| <b>Gender</b>            | 41% of Males.                                      |
| <b>Education</b>         | 43% of Master or PhD,<br>44% of diploma holders.   |
| <b>Nationality</b>       | 40% of Arabs.                                      |
| <b>Area of residence</b> | No significant differences.                        |
| <b>Employer</b>          | 68% of Retired people,<br>51% work in Non-profits. |

## Stress is causing fatigue and isolation



## Additional questions unique to Kuwait

In addition to the WEMWBS index, five questions were added.

- These questions scored 3.2 overall which translates into 64% out of 100%.
- Highest is sense of community.
- Lowest is finding access to help and social stigma.

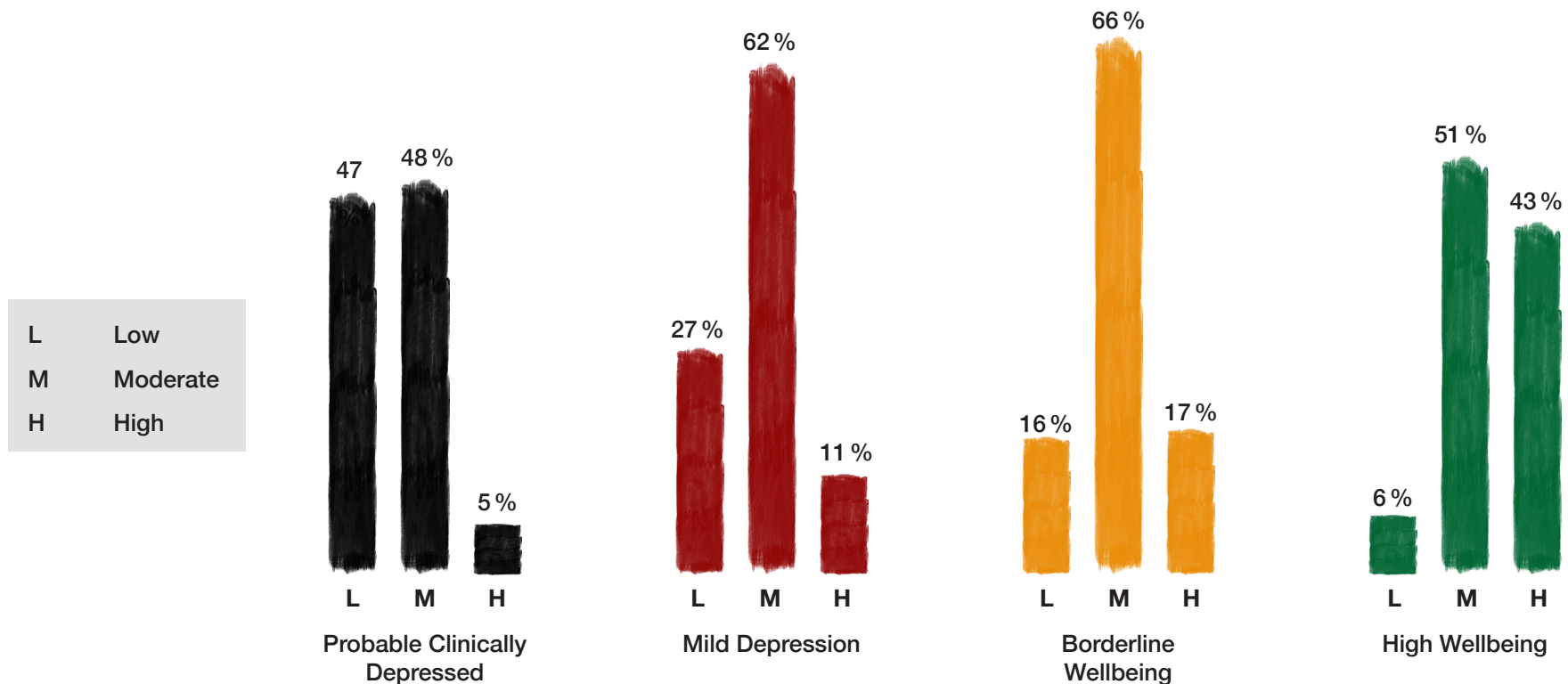
| Local context questions   | Total      | All        |
|---|------------|------------|
| I feel like I belong to a community in Kuwait                     | 3.7        | 74%        |
| I feel comfortable discussing my mental health openly             | 3.4        | 68%        |
| I'm close to someone with mental health issues                    | 3.3        | 66%        |
| I feel Kuwait has a progressive outlook towards mental health     | 2.8        | 56%        |
| I feel it is easy to find mental health help for people in Kuwait | 2.7        | 54%        |
| <b>Total</b>  | <b>3.2</b> | <b>64%</b> |
| <b>Out of 100%</b>  |            | <b>64%</b> |

# Mental Wellbeing and local score

Correlating what respondents scored the local community and support to the WEMWBS groups, uncovers that:

- People with Clinical Depression scored the lowest for local community and support.
- People with High Positive Wellbeing scored the highest for local community and support.

WEMWBS Group vs. Kuwait Local Score

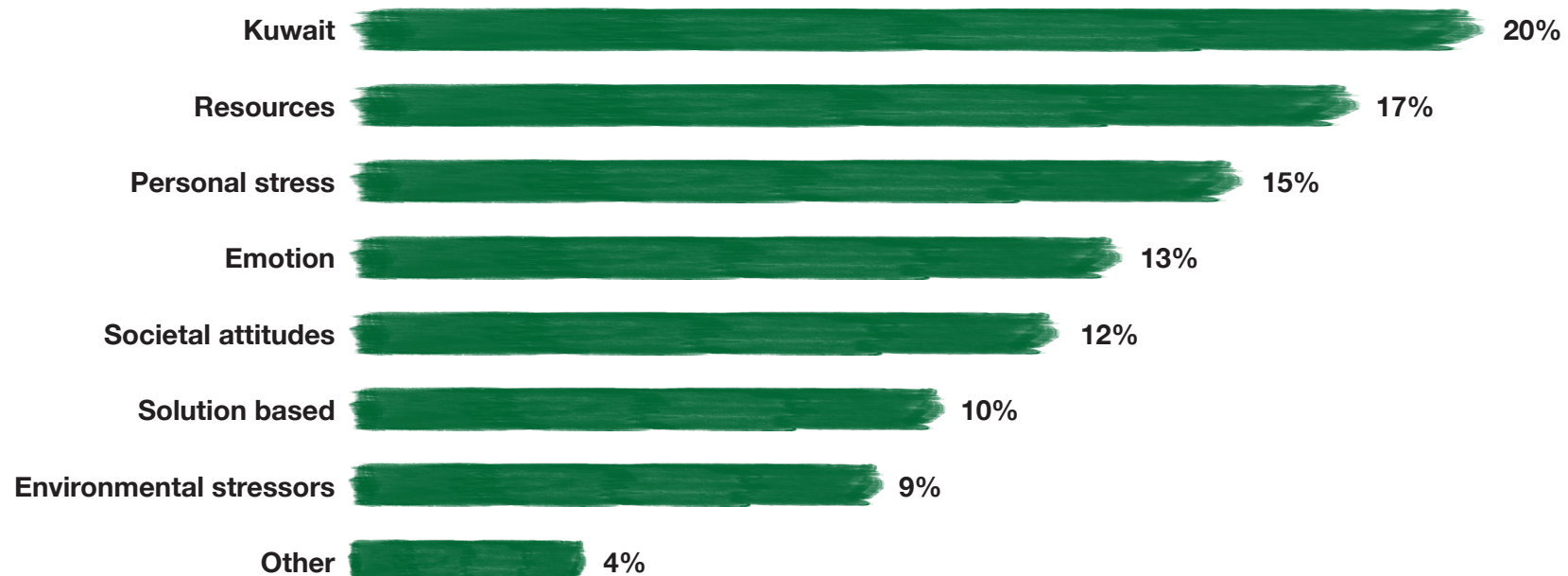




# Open-ended comments analysis

|                        |   |                                |   |
|------------------------|---|--------------------------------|---|
| <b>Kuwait</b>          | infrastructure, future, legislation.                                  | <b>Societal attitudes</b>      | lack of empathy, stigma, work environment.              |
| <b>Resources</b>       | accessibility, affordability, lack of good professionals, medication. | <b>Solution based</b>          | awareness, youth focus, religion.                       |
| <b>Personal stress</b> | financial security, uncertainty, job security.                        | <b>Environmental stressors</b> | racism, inadequate recreational spaces, war, education. |
| <b>Emotion</b>         | unhappy, recovery, need help, hope.                                   | <b>Other</b>                   |   |

## Comment theme overview



## Implications for Kuwait



**Depression  
prevalent**  
among youth,  
Non-Arab and  
Kuwaiti students,  
unemployed and  
women

**1 out of 4**

people have either Clinical or Mild Depression

## Damaging wellbeing

Stress,  
lack of energy  
and pessimism

Not being able to  
find help and  
social stigma

Poor infrastructure,  
uncertain future,  
legislation

Lack of accessibility  
affordability, lack of  
good professionals

Financial and job  
security



## Four areas driving better mental wellbeing



### Resources

Making resources easily available in government and private clinics and facilitating easier access



### Youth

Ensure qualified counselors are found in schools, parents are trained to recognize mental wellbeing issues, and enable more recreational activities



### Fighting stigma and raising awareness

Build awareness campaigns to destigmatize the disease and change attitudes



### Legislation

Ensure laws in place to protect those with mental health issues, establish a licensing board, and encourage employers to have mental wellbeing programs